

ALTA – Custom Ladder Form

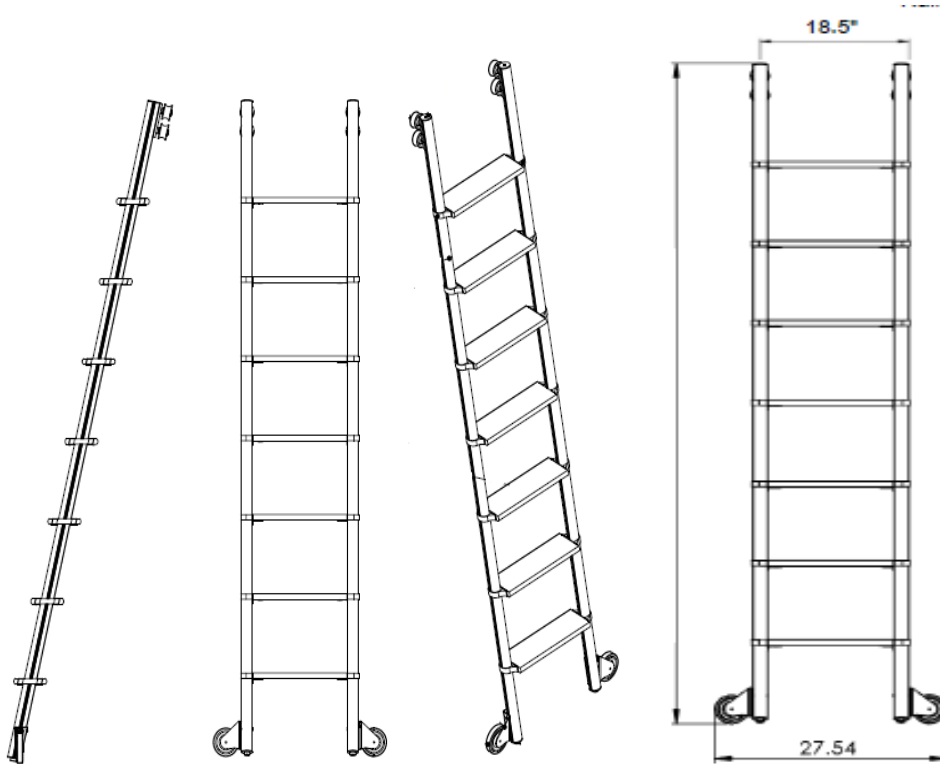
Track Mount Height (Inch):

S.O.#:

Step Wood Species:

Date:

Ladder/Track finish:



Due to the inherent characteristics of natural wood, the ladder you receive may differ in grain and coloration from the wood shown in any samples or product photography. All of our ladders are completely handcrafted - unique pieces of art.

Once we receive a signed copy of this form from you, all ladder specifications are treated as final. Any changes to the rail height, wood species, assembly, or finish afterwards may increase your lead time and/or incur a penalty fee.

All custom ladders are noncancelable, nonreturnable, and nonrefundable. Please reference the information provided on this form and confirm that it is correct.

Shipping:

Photos of damaged items will be required, - *no exceptions. In order to receive coverage on your ladder in the event of damage or missing product, you must include the two words "damaged" and "missing" when signing for your delivery. The receiver must count pallets and loose pieces. Any shortages must be noted on the proof of delivery. Failure to follow these instructions will result in exemption from "no-charge" replacements or fulfillment of shortages. Replacement/shortages will then be paid for by the customer. Claims must be made within 30 days of receiving delivery.

X